

February 18, 2009

Hello,

I would like to take a moment and introduce my company, myself, and my team. My name is Mike Little, President, of Chino Heating & Cooling, Inc. I have been in the Tri-City area since 1961. My company is your #1 source for heating and air-conditioning sales and services. Our Quality and Integrity has served Arizona since establishment in 1980. Specializing in residential, top quality custom homes, and light industrial commercial accounts. We are a fully licensed and insured to guarantee exact results with complete attention to detail. We are members of BBB, Yavapai County Contractors Association, State Compensation Fund and we are a Drug Free Work Place.

Devin Little is our company sales consultant for residential remodels and change outs. Devin is highly educated with today's technology on the equipment and installation process and will deliver to you the most efficient, effective heating and cooling system for your personal needs. He has the ability to give you on site computer demonstrations and pricing.

Our installation team will deliver the utmost reliable, quality and trustworthy service to you for all your heating and cooling needs. For the last 28 years the Yavapai County area has counted on our no-nonsense approach to installation and service. We strive on customer service and comfort throughout the complete project. We also provide authorized warranty service as well as post-warranty service for many makes and models.

Our Service fleet utilizes the latest diagnostic technologies to quickly and efficiently determine the nature of your service problem. Our technicians are fully trained and factory certified. We service air conditioners, heat pumps, gas packs, air handlers, gas furnaces, humidifiers, air purification, evaporative coolers and other heating & cooling systems. Our company also provides Yearly Maintenance Agreements to help keep your system running at its most safe and efficient capacity possible. We now offer Saturday and Sunday scheduling with no overtime. Our service hours are Seven Days a week with no Overtime between 6:00am to 6:00pm. Specializing in Residential and Commercial heating & cooling comfort and air quality.

Our on site shop is fully designed for the development of ductwork, which is perfectly designed and fabricated for the specifications of your home. Including all custom built homes, commercial projects, personal projects, renovations and additions.

Don't forget to ask or read about our [state-of-the-art brand-name systems](#) such as TRANE™ www.trane.com and RUUD™ www.rheem.com . For your most personal home comfort, these systems are the most cost effective and high efficient savings units on the market. Chino Heating & Cooling, Inc. delivers [outstanding customer service](#), quick turnarounds, and affordable prices with efficiency and pride. Our friendly team will work one-on-one with you to ensure that each project is completed to your satisfaction.

You may also go online to our Web Site @ www.chinoheating.com and get further information on my company, we are always updating the site with the most current information on the company.

Company Contact information:

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Mike Little, President

Denisa Little, Corporate Secretary

Bill Ahrendt, Foreman

Rob Bartling, Installation Leadman and Commercial Bidding

Devin Little, Comfort Consultant

Julie Putt, Service Manager

Dan Norgard, Sheet Metal Fabrication

Julie Putt, Administration-Contracting/Service Dept.

Lucy Verduzco, Administration-Accounting Dept.

We would appreciate if you would keep our team in mind, and give us a chance to earn your business for all your Heating or Cooling comfort and needs.

Sincerely,

Mike Little
President

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